

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

ILLINOIS  
COMMERCE COMMISSION  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:

Case: 02-0280

ORIGINAL

Regarding a complaint by (Person making the complaint): Diane Ruff

Against (Utility name): Peoples Gas

As to (Reason for complaint) Inaccurate billing and improper billing practices for  
Service at 6446 S. Maryland

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is Timothy Huizenga, Legal Assistance Foundation  
10 W. 35th Street, 4th Fl Chicago, IL 60616

The service address that I am complaining about is 6446 S. Maryland Chicago, IL 60637

My home telephone is [312] 261-6760 FAX : (312) 949-0481

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [312] 261-6760

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

See attached

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

See attached

Date: 4/19/02  
(Month, day, year)

Complainant's Signature *Timothy Huizenga*

If an attorney will represent you, please give the attorney's name, address, and telephone number.

Timothy Huizenga  
Legal Assistance Fdn of Metropolitan Chicago  
10 W. 35th Street, Chicago, IL 60616  
Email address thuiiz @ LAF Chicago.org

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must witness the completion of this part of the form.

I, Timothy Huizenga, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) *Timothy Huizenga*

Subscribed and sworn/affirmed to before me on (month, day, year) April 28, 2002

*Ruth Kilpatrick*  
Notary Public, Illinois



**NOTE:** Failure to answer all the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.